



Verified Transactions

Electronic Identity Verification (eIDV)



Frequently Asked Questions

What is Electronic Identification Verification (eIDV)?

- Electronic identity verification (eIDV) is the process of **confirming a person's identity digitally** using a computer or mobile device. It replaces traditional, in-person document checks by cross-referencing user data with sources such as authoritative databases, biometric scans, and credit history. eIDV is designed to help prevent fraud, protect consumer data, and help satisfy compliance standards like Know Your Customer (KYC) and Anti-Money Laundering (AML) regulations

Who is required to go through the eIDV process?

- **All participants** (Buyers, sellers, lawyers, agents, mortgage brokers, etc.) that have been invited to a deal room are required to go through the eIDV process before they can participate in a deal room

Are Agents / Brokerages / Staff required to go through the eIDV process?

- **No.** Agents, Brokers & Staff are not currently required to go through the eIDV process

Why do participants have to go through the eIDV process?

- This helps to keep the environment secure with verified participants and prevents unauthorized access. This is an additional security measure used within the REALM Verified Transactions Platform.

Does the eIDV process have a cost?

- **Yes.** It will cost approximately \$6.50 to process an eIDV request.

Who pays for the eIDV?

- There are **two options**:
 1. **End user pays** – invited participants will be prompted to pay for an eIDV when they first attempt to login
 2. **Agent / Brokerage pays** – Agents inviting participants to a deal room can pay on behalf of the participant immediately after they are invited

Are completed eIDV reports made available?

- **No.** The use of eIDV is an additional security measure used within the REALM Verified Transactions Platform. The platform stores a Pass/Fail indicator for each participant which has been provided by the eIDV provider following the identity review.

Do participants have to complete an eIDV for every deal room?

- **No.** If participants have a valid eIDV they can participate in any amount of deal rooms.

Do eIDV's expire?

- **Yes.** eIDV's expire after 1 year, or if a piece of identification that was used has expired.

Who provides eIDV services:

- Two vendors have been selected to conduct eIDV services. **Treefort and Fintracker.** This provides choice for users. The platform will be launched with Treefort and Fintracker will follow

How eIDV works in REALM Verified Transactions

How does electronic ID Verification (eIDV) work?

- When participants are invited to a deal room, the system will prompt them to verify their identity using third-party eIDV tool. Without completing eIDV, users cannot access the deal room.
 - **Step 1: Invite Participants** to a new or existing Deal room
 - Create a new contact or and an existing one & Save Participants
 - **Step 2 (Optional): Prepay for the invited participants eIDV**
 - You can prepay for any invited participant. Click on the orange shield once the participant has been added to initiate the pre-payment process. If prepayment is not initiated, the invited participant will be required to pay the eIDV fee to gain access.

Invite	Deal Role	Deal Participant	IDV Status
NO	Seller Agent	PAUL MCCOWAN REALMT - BOARD REALM TEST OFFICE - paul.mcgowan@teranet	IDV: EXEMPT
NO	Buyer Agent	REALM Verified Transactions - Individual - realmvt@outlook.com - 3088	PASS
NO	Seller	Paul McGowan - Client - pmcgowan99@hotmail.com - 2574	PASS
NO	Seller	Paul McGowan - Client - pmg992026@outlook.com - 2710	IDV: STARTED
NO	Seller	Madhu Nagaraja - Individual - mnagaraja@gmail.com - 2928	IDV: STARTED
NO	Seller	Whitney Daley - Individual - whitney.daley@teranet.ca - 3171	IDV: STARTED

- Once you click on the orange shield, you will be prompted to start the IDV process on behalf of the invited participant via a payment screen

IDV PREPAYMENT
Start IDV for participant

Contact information

Email
mnagaraja@yahoo.com

Mobile Number optional
+1 (555) 000-0000

Notify via
Email

Provider

☐ Treefort eIDV Report
\$6.50 - Results in 1-2 min

Cancel Checkout --- \$0.00

- End users eIDV status is always available beside their name
- **Step 3:** Once initiated, all participants will be automatically emailed by the system to join the deal room (invitation and links provided within the email) and will also be sent an email link from the eIDV provider to initiate the process

Delete Archive Report Move to Reply all Zoom

ID Verification Request

T Treefort<noreply@treeforttech.com>   ...

To: You Fri 5/8/2026 8:14 PM

 This message is in French Translate to English Never translate from French

Hello/Bonjour,

This message will be repeated in both English and French. Ce message sera répété en anglais et en français.

PMG Test has sent you a request to complete a secure ID verification using the third-party service provider, Treefort Technologies Inc. Please select **Begin ID Verification** below and follow the prompts to complete your ID verification. **Please Note:** You must complete this process within 7 days. If the link has expired or if you have any questions, please contact **pmg992026@outlook.com**.

PMG Test vous a envoyé une demande pour effectuer une vérification d'identité sécurisée en utilisant le fournisseur de services tiers, Treefort Technologies Inc. Veuillez sélectionner **Commencer la vérification d'identité** ci-dessous et suivez les instructions pour terminer la vérification de votre identité. **Veuillez noter:** Vous devez terminer ce processus dans 7 jours. Si le lien a expiré ou si vous avez des questions, veuillez contacter **pmg992026@outlook.com**.

Begin ID Verification / Commencer la vérification d'identité

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- **Step 4:** Once the eIDV process is complete and a PASS indicator is returned, the participant will gain access to the platform. If they do not pass the eIDV, they will not be granted access